

Yours sincerely,

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Joseph Moon, CEO of Azure

Dear Azure Once-Only Customers,

As you are probably aware, most once-only customers’ usernames do not show up on both the storage and machines. This is because it would be too much of a technical challenge for it to be worthwhile for us. There are, however, some workarounds in place to help you, with the first set being workarounds for the messaging system:

1. You can request your own IDs at Azure HQ

IDs are small slips placed in your order automatically by the machines so that our sorting department at Azure HQ can see the details of your order. You can request your own ‘F:’ (from) slips at the front desk at Azure. You should only place the username of the person you are sending the message to at the machine, and instead before placing your items in the barrel, place your ‘F:’ slip. You can then place in your items (there is still the 25 stack limit) and send off your order.

1. You can send manual orders at Azure HQ

Instead of using machines to send your order, you can ask the clerk at the front desk of Azure to send them for you. They will take your items and details and send your items for you in the sorting area. This might be less inconvenient, but it offers a more reliable and easy way of sending messages.

Those were the workarounds for the messaging system, and now here is the workaround we have devised for storage. It is like point two from above.

1. You can put in your storage manually

You can use Azure HQ to send in messages manually. If you ask the clerk at Azure front desk to store your items, they will ask you for your details and then direct you to the drop-off area. You can then input your items and they will be delivered to your storage.

None of these affect your ability to receive messages, or to withdraw from storage. The team and I hope we have answered your concerns, and if you are having any problems,